

Cov Lus Nug Tas Li: Cov Teeb Meem Nrog Rau (Social Security Administration)

Qhov kev pab cuam ntaub ntauv no yog siv los pab sawv cev tus kheej rau cov neeg xiam hoob khab (disabilities). Tsis muaj qhov sau no yuav to taub siv los hais plaub ntug. Xav paub kev meej tshaj no rau kev tswv yim, thov nrog ib tug kws lij choj tham.

Ntaub Ntauv Txog (Social Security Administration / SSA)

Xav Nrog Tham Rau Lub Hoob Kas (Social Security Administration / SSA)

Cov kev pab cuam muaj muab nyob thaum 7:00 sawv ntxov (a.m.) - 7:00 tsaus ntuj (p.m.), rau cov hnuv ua laj kam.

- **Lub website:** www.ssa.gov
- **Kev Pab Xov Tooj Pub Dawb:** 1-800-772-1213
- **Kev Pab Xov Rau Cov Neeg Tsis Hnov Zoo (TDD/TTY):** 1-800-325-0778

Cov Hoob Kas Hauv Zej Zog (Local Field Offices)

Koj yuav nrhiav tau lub chaw nyob thiab xav nrog tham rau koj lub hoob kas hauv zej zog ntawm secure.ssa.gov/ICON/main.jsp.

Cov Hoob Kas Rau (Social Security Administration) yog nyob rau cov nroog nram no:

- Appleton
- Eau Claire
- Fond du Lac
- Green Bay
- Greenfield
- Janesville
- Kenosha
- La Crosse
- Lancaster
- Madison
- Manitowoc
- Marinette
- Milwaukee
 - Sab Nraub Nroog Loj (Downtown)
 - Sab Qaum Teb (North)
 - Sab Hnub Poob (West)
- Oshkosh
- Portage
- Racine
- Rhinelander
- Rice Lake
- Sheboygan
- Superior
- Waukesha
- Wausau
- West Bend
- Wisconsin Rapids

Ntsis: Yuav mus tim ntsej tim muag (in person) rau tom koj lub hoob kas?

- Hu thiab tseem caij nyooq ua ntej, thaum ua tau.
- Sau cia koj cov kev txhawj xeeb nrog rau hnub tim thiab cov ntaub ntawv txhawb ntawd.
- Coj ib leeg twg nrog koj lus uas yuav pab tham txog koj txoj kev txhawj xeeb.

Kev Tau Txais

Q: Kuv nrhiav tau tias kuv tsis tau txais Social Security Administration cov nyiaj txiag pab lawm.

Yog koj tsis pom zoo nrog ib qhov txiav txim los ntawm (Social Security Administration), koj muaj cai ntawm plaub hais ntxiv (appeal). Koj muaj cai sau ntawv foob los muss iv daim ntawv (SSA-561) rau ib leeg twg los saib xyuas qhov thov kom tiav.

Q: Kuv tus me nyuam nrhiav tau tias tsis tau txais Social Security Administration cov nyiaj txiag pab lawm.

Yog koj tsis pom zoo nrog ib qhov txiav txim los ntawm (Social Security Administration), koj muaj cai ntawm plaub hais ntxiv (appeal). Koj muaj cai sau ntawv foob los muss iv daim ntawv (SSA-561) rau ib leeg twg los saib xyuas qhov thov kom tiav.

Daim Ntawv (Form SSA-561): www.ssa.gov/forms/ssa-561.pdf

Tus Neeg Sawv Cev Them Rau

Q: Kuv tsis xav tau ib tug neeg them sawv ce (rep payee), tab sis tseem nrhiav ib tug rau kuv thiab. Kuv yuav tsum ua li cas?

Yog koj tsis pom zoo tias koj yuav tsum xav tau ib tug sawv cev (representative payee) los sis xav hloov koj tus (representative payee), nws yog ib qhov xav kom koj hu rau SSA lub hoob kas nyob rau 60 hnuv (txog li 2 hlis) los qhia txog kev txiav txim ntawd.

Q: Kuv tus sawv cev them (rep payee) nyiaj txiag ntawd tsis siv kuv li nyiaj kom raws li kev li kev cai. Kuv yuav ua li cas?

Yog tias koj tsis pom zoo koj tus sawv cev (representative payee) siv koj li nyiaj los sis yog koj ntseeg tias muab koj li nyiaj siv raws cai lawm, hu rau (SSA) lub hoob kas los sis Tug Neeg Kuaj Xyuas (Inspector General).

Kev dag noj, kev nkim, thiab tsim kev tsis zoo rau kev txhawj xeeb txog cov nyiaj (Supplemental Security Income / SSI) thiab cov nyiaj (Social Security Disability Insurance / SSDI)

Q: Leej twg yog tus kuv yuav hu rau yog kuv soom xaim (suspect) kev dag noj, kev nkim, los sis tsim kev tsis zoo rau kuv cov nyiaj (Supplemental Security Income / Social Security Disability Insurance)?

Hu rau lub Hoob Kas Tus Neeg Kuaj (Inspector General):

www.dhs.wisconsin.gov/oig/index.htm

Lub Hoob Kas Ntawm Tus Neeg Kuaj Xyuas (Inspector General) Lub Chaw Nyob thiab Kev Tiv Tauj:

1 W. Wilson Street, Madison, WI 53703

PO Box 309, Madison, WI 53701-0309

Xov Tooj Dawb (Hotline): 877-865-3432

Xov Tooj Hoob Kas: 608-266-2521

Lub Hoob Kas Kuaj Xyuas (Inspector General) los saib xyuas kev iab liam txog kev dag noj, kev nkim, thiab kev tsim tsis zoo txog SSA cov kev pab cuam thiab kev siv nyiaj txiag. Lawv tseem los tham txog kev iab liam rau kev ua tub sab thiab tej yam kev txhaum cai loj uas nrog cov neeg hauj lwm rau (Social Security) thiab.

Yam Koj Yuav Xav Tau rau Koj Qhov Kev Tsis Txaus Siab Foob Ntawd

Qhia tej kev dag noj thiab kev nkim via Lub Hoob Kas (Inspector General) nov: www.reportfraud.wisconsin.gov/rptfrd/default.aspx

- Npe thiab cov ntaub ntawv tham nrog ntawm ib leej twg los sis lub lag luam uas nyob rau koj kev tsis txaus siab. Qhov no suav ntxiv, yog muaj, chaw nyob, npaws xov tooj, tus email chaw nyob, etc.
- Sau piav los txog qhov teeb meem, zoo li cas, sij hawm tshwm sim ntawd thiab koj ua li cas los kawm txog cov kev ua raug nug txog.
- Lub npe thiab cov ntaub ntawv tham nrog ntawm ib leeg twg uas yuav tuaj pab koom tes cov ntaub ntawv koj muab qhia ntawd.
- Muaj pov thawj ntaub ntawv ua (electronic) uas yuav muab los dhos nrog rau koj daim ntawd. Qhov no yuav suav ntxiv kev sib tham email, kev ceev ntaub ntawv, xa ntaub ntawv khaws tseg los sis thaij duab.

Raus Tes Rau Yog Koj Xav Tias Muaj Kev Tub Sab (Identity Theft)

Hu rau tsoom fwv (Federal Trade Commission) ntawm 1-877-ID-THEFT (438-4338) los sis mus saib www.identitytheft.gov.

Tso ib daim kev dag noj (fraud) nyob rau koj daim (credit record) sau tseg nrog ib lub ntawm peb lub koom haum ua (credit bureaus):

- Equifax: 1-866-349-5191
- Experian: 1-888-397-3742
- TransUnion: 1-800-680-7289

Hu rau koj lub tuam txhab nyiaj txiag (thab nas qhas (banks) cov npus li xav (credit card), etc.) los saib tej yam txawv rau kev siv nyiaj txiag.

Kuaj rau koj daim ntawv nyiaj (Social Security) kev tau nyiaj txiag nyob rau (online) los saib xyuas koj qhov kev qhia nyiaj puas yog.

- Kuaj saib koj tsab ntawv (earning statement) tau nyiaj los: www.ssa.gov/myaccount
- Kaw kom tej khoom siv fais fab txhob nkag tau rau koj tus (Social Security accounts): secure.ssa.gov/acu/IPS_INTR/blockaccess

Them Tau Nyiaj Tshaj Lawm

Them tau nyiaj tshaj lawm tshwm sim thaum koj tau txais nyiaj ntau los ntawm (SSA) raws li qhov lawv yuav tsum them rau koj.

Q: Yuav qhia rau kuv li cas yog tias kuv raug them tshaj lawm?

Daim ntawv them tshaj yuav piav vim li cas koj thiaj raug them tshaj lawm, koj them tshaj yog pes tsawg, koj qhov kev yuav tau them rov qab li cas thiab koj kev paub txog rau hais plaub ntug thiab tso cai rau. Lub hoob kas (SSA) xav tau tias koj tau txais daim ntawv tsib hnuv tom qab muab xa rau koj tsuas yog koj muaj pov thawj xwb. Qhov kev rho los ntawm SSI yuav tsis tshwm sim li 60 hnuv tom qab daim ntawv xa tuaj no.

Q: Yog tias kuv xav tau kev pab nrog kuv qhov kev them nyiaj tshaj ntawv?

Cov nram qab no yog cov kev pab cuam muaj seem rau cov teeb meem them tau tshaj ntawd:

Npe: SSA Kev Them Nyiaj Tshaj Cov Ntaub Ntawv rau Cov Neeg Tau Txais ntawd

Lub Website: www.ssa.gov/pubs/EN-05-10098.pdf

Daim ntawv no, muaj muab ua lus As Kiv thiab Lus Mev, piav txog kev them nyiaj tshaj lawm, lwm txoj kev rov them rov qab, thiab koj kev yuav tsum paub (rov hais plaub) thiab kav liam yog koj tsis pom zoo tias koj tau them tshaj lawm.

Npe: Daim Ntawv (Form SSA-561-U2): Kev Thov rau Saib Dua

Lub Website: www.ssa.gov/forms/ssa-561-u2.pdf

Daim ntawv no yog siv los sau kev tsis txaus siab rau cov teeb meem them tshaj no.

Npe: Daim Ntawv (Form SSA-632): Kev Thov Tso Tseg rau Kev Them Nyiaj Tshaj Kev Tau Rov Qab Los los sis Hloov nyob Kev Them Dua

Lub Website: www.ssa.gov/forms/ssa-632-bk.pdf

Daim ntawv no yog siv los thov tso tseg nyob rau cov (cases) uas koj xav tias koj tsis txhaum rau qhov kev them tshaj no, thiab yuav them tsis tau rov qab cov nyiaj txiag ntawd los sis xav tias qhov kev them tshaj yog tsis ncaj ncees rau ib hwj tsam.

Npe: Daim Ntawv (Form SSA-634): Thov Kev rau Kev Hlob nyob rau Qhov Kev Them Tshaj Ntawd

Website: www.ssa.gov/forms/ssa-634.pdf

Daim Ntawv (Social Security Administration form) yog siv los thov hloov nyob rau tus (rate) los tuav tseg los kev them tshaj lawm vim koj ua tsis tau kev nyiaj txiag los rau kev noj nyob.

Kev Pab Cuam Hauv Lub Zej Zog

Cov koos haum zej zog sau rau hauv qab no tej zaum yuav pab tau koj los txais tau thiab them nyiaj tshaj lawm:

Kev Pab Cuam Thoob Plaws Hauv Xeev

Npe: Cov Neeg Ua Hauj Lwm Xiam Hoob Khab (Disability Benefit Specialists) (18 - 59 xyoos)

Lub Website: www.dhs.wisconsin.gov/benefit-specialists/dbs.htm

Cov Neeg Ua Hauj Lwm Xiam Hoob Khab (Disability Benefit Specialists) muaj kev ntseeg thiab tsis pub qhia txog kev cov kev pab cuam thiab kev noj nyob zoo uas kom zoo tshaj los ntsib lawv qhov kev xav tau rau tib neeg nrog kev xiam hoob khab uas muaj hnuv nyoog ntawm 18 thiab 59 xyoos. Lawv yuav pab nrog kev nug lus thiab teeb meem ze rau daim ntawv kho mob (health insurance, Medicaid, Medicare, Social Security, thiab lwm yam pej xeem thiab sawv daws kev nyiaj txiag. Cov kev pab cuam los ntawm tus neeg ua hauj lwm pab kev xiam hoob khab yog pab dawb xwb.

Npe: Cov Laus Kev Pab (Elder Benefit Specialists) (60 xyoo tshaj)

Lub Website: www.dhs.wisconsin.gov/benefit-specialists/ebs.htm

Cov Laus (benefit specialists) pab kev ntseeg thiab tsis pub qhia leej twg muab tswv yim pab rau cov laus hnuv nyoog 60 thiab laus dua txog kev pab cuam nyiaj txiag (benefits), suav ntxiv kev kho mob thiab kev pab cuam uas yuav pab txuag nyiaj txiag. Cov kev pab cuam (benefits) suav ntxiv nyiaj tau los, ntawv kho mob, vaj tsev thiab nqi dej thiab kev siv xws li yuav zaub mov noj, them nqe (internet), thiab nqe xov tooj uas yog dawb.

Npe: Koos Haum Hais Plaub Ntug (Legal Action of Wisconsin)

Xov Tooj: 608-256-3304 los sis 800-362-3904

Website: www.legalaction.org

Koos haum (Legal Action of Wisconsin) pab tswv yim dawb rau cov neeg tau nyiaj tsawg ua xav tau ntawd. Lawv muaj cov nom tswv/pej xeeb kev pab cuam thiab Kev Noj Haus Huv Kev Pab Cuam.

Xav tau ntaub ntawv tshaj no yuav nrhiav tau nyob hauv qab no:

www.legalaction.org/services/government-public-benefits-and-health-law

Kev Pab Cuam Nyob Ib Tham Chaw Hauv Nroog

Npe: Koos Haum (Judicare)

Xov Tooj: (715) 842-1681

Xov Tooj Pud-Dawb: (800) 472-1638

Lub Website: www.judicare.org

Koos Haum (Judicare) pab tswv yim dawb rau cov neeg tau txais nyiaj txiag tsawg nyob rau 33 lub nroog (counties) nyob sab qaum teb xeev (Wisconsin).

Xav kawm txog qhov kev pab no yuav ua li cas thiaj tau txais:

www.judicare.org/legal-services/eligibility-info/

Kev Ntxub Ntxaug Saib Tsis Taus los ntawm Tsoom Fwv Lub Hoob Kas (Social Security Administration / SSA)

Q: Yog tias kuv ntsib teeb meem rau kev sib tiv tauj rau kuv lub hoob kas?

Koj muaj cai sau ib daim ntawv tsis txaus siab foob mus rau lub hoob kas hauv zej zog los sis ib thaj chaw ntawd.

Q: Yog tias lub (SSA) muaj kev ntxub ntxaug rau kuv?

Koj muaj cai xa daim foob (Civil Rights Complaint Form) rau kev iab liam saib tsis tau los ntawm (SSA): www.ssa.gov/forms/ssa-437.pdf

Koj muaj cai sau ib daim ntawv foob rau saib tsis tau nyob rau **180 hnuv** (li ntawm 6 hli) ntawm kev iab liam raws qhov kev saib tsis taus ntawd. Yog qhov teeb meem ntawd siv ntev tshaj 180 hnuv dhau ntawd, koj yuav tsum piav vim li cas sau daim ntawv tsis txaus siab foob ntawd. SSA yuav zam txim rau qhov 180-hnuv kawg yog lawv ntseeg koj rau kev tsim nyog los foob lig no.

Q: Kuv yuav xa kuv daim ntawv tsis txaus siab foob li cas?

Koj muaj cai sau daim ntawv foob rau kev xa ntawv (mail), xa (email), los sis siv xa (fax). Daim ntawv tsis txaus siab foob yuav tsum kos npe rau, thiab yog tias tsis kos npe, lub hoob kas (Social Security Office) yuav xa daim ntawv tsis txaus siab rov qab rau kev kos npe dua.

Koj tseem xa tus (email) daim ntawv mus rau program.complaint.intake@ssa.gov los sis siv xa (fax) mus rau 833-795-0131.