



## ► Thov Txiaiv Txim Qhov Tsis Tau Lees Txais Ntawm Lub (Division of Vocational Rehabilitation)

Qhov kev pab cuam ntaub ntawv no yog siv los pab sawv cev tus kheej rau cov neeg xiam hoob khab (disabilities). Tsis muaj qhov sau no yuav to taub siv los hais plaub ntug. Xav paub kev meej tshaj no rau kev tswv yim, thov nrog ib tug kws lij choj tham.

### *Kuv yuav tau li cas yog lub chaw (Division of Vocational Rehabilitation / DVR) tsis kam rau kuv qhov kev pab?*

Thaum ib qhov khoom los sis kev pab koj nug txog raug tsis lees txais, txo tsawg, muab ncuva, los sis tso tseg lawm, lub chaw (Division of Vocational Rehabilitation / DVR) yuav tsum muab txoj cai yog sau ntawv tuaj nug, (via) yog yam xav kom koj ua. Koj yuav tau txais cov khoom los sis kev pab rau lub caij nyoog tseem ua hais plaub, yog tias kuv nug txog.

### *Kuv cov cai rau kev thov txiaiv txim yog dab tsi?*

Thaum lub (DVR) tsis kam lees qhov kev pab ntawd, koj tus neeg ua hauj lwm (counselor) yuav muab koj ib "tsab ntawv tsis kam pab" nrog rau lawv cov fwj tsam yog vim li cas ntawd.

#### **Tswv Yim Rau Kev Hais Sawv Cev Rau (Advocacy Tip)**

Yog tias koj tsis tau txais tsab ntawv tsis kam pab (denial), koj muaj cai los nug rau ib daim. Nyeem koj tsab ntawv tsis kam pab (denial) kom zoo thiab xav txog vim li cas cov fwj tsam dab tsi ua rau qhov kev tsis kam pab ntawd. Nrhiav ib cov hauv kev los tham txog ib qhov zuj zus.

1-800-928-8778 Toll Free | [disabilityrightswi.org](http://disabilityrightswi.org)

Tsab ntawv tsis kam pab (denial) yuav tsum los nrog rau ib “tug tib neeg siv khoom kev paub cai (Consumer Rights) kab lus txog kev thov txiav txim tsis kam lee (Appeals Statement” qhia txog koj li kev paub txog thiab tus txheej txheem mus hais plaub ntawd. Koj yuav nrhiav tau ntau dua cov ntaub ntawv txog yam dab tsi nyob rau tsab ntawv (denial) tsis kam pab ntawd, raws li cov piv txwv ntawm kev txiav seb koj puas foob, nov:

[dwd.wisconsin.gov/dvr/policy-guidance/legal/due-process-appeal-rights.htm](http://dwd.wisconsin.gov/dvr/policy-guidance/legal/due-process-appeal-rights.htm)

## *Kuv yuav ua li cas rov qab hais dua rau txoj kev txiav txim los ntawm (DVR)?*

Koj muaj cai sawv ces hais plaub dua los sis sib tw rau lub (Division of Vocational Rehabilitation) txoj kev txiav txim nyob rau peb txoj hauv kev nram no:

Kev Tshuaj Ntsuam Xyuas Raws Cai

Kev Pab Kho Ob Tog

Lub Rooj Sib Hais

## *Cov Hauv Kev los Sawv Cev Hais Plau los sis Sib Tw rau (DVR) Kev Txiaiv Txim*

### **Kev Tshuaj Ntsuam Xyuas Raws Cai**

#### **Kev Tshuaj Ntsuam Xyuas (Informal Review) yog dab tsi?**

Yog tias koj daws tsis tau qhov teeb meem nrog koj tus (DVR) neeg ua hauj (counselor), qhov tib ib hu rau (DVR) lub chaw ua hauj lwm tus Nai Saib (Supervisor) los sis tus Thawj Coj (Director) thiab nug lawv los saib xyuas qhov kev txiav txim ntawd.

#### **Tswv Yim Rau Kev Hais Sawv Cev Rau (Advocacy Tip)**

Hais kom meej tseeb, nyob rau kev sau ntawv, vim li cas koj xav nug ib qhov “Kev Tshuaj Ntsuam Xyuas Raws Cai” (Informal Review) thiab kaws ib daim cia. Nug yog tias (DVR) xav tau ntaub ntawv ntau los to taub txog koj qhov kev thov pab; koj yuav ua tau pab rau qhov no.

## Kev Pab Kho Ob Tog

### Kev Pab Kho Ob Tog (Mediation) yog Dab Tsi?

Kev pab kho ob tog (Mediation) yog ib lub rooj sab sib los yog ntau dua nrog tus Neeg Txiaiv Txim (Administrative Law Judge / ALJ). Tus (ALJ) yuav pab coj qhov kev sib tham no nrog koj thiab lub (Division of Vocational Rehabilitation) los sim thiab raws qhov teeb meem. Koj thiab lub (Division of Vocational Rehabilitation) yuav tsum ob leeg pom zoo los sib kho.

#### Tswv Yim Rau Kev Hais Sawv Cev Rau (Advocacy Tip)

Koj muaj cai qhia cov tsiab lus nram qab ntawm cov rooj sib tham no:

- ▶ ntaub ntawv txog koj kev xiam hoob khab puas tes puas taw thiab tej yam kev los pab rau koj.
- ▶ koj lub hom phiaj rau kev ua hauj lwm.
- ▶ Vim li cas koj xav tau qhov khoom los sis kev pab koj nug txog kom los ntsib koj lub hom phiaj rau kev hauj lwm.
- ▶ Cov ntawv los ntawm cov koos huam piav txog vim li cas koj xav tau yam khoom pab los sis kev pab los kom caum cuag koj lub hom phiaj.
- ▶ Vim li cas qhov (DVR) muaj tsis ua hauj lwm.

## Lub Rooj Sib Hais

### Lub Rooj Sib Hais (Impartial Hearing) yog dab tsi?

Ib Lub Rooj Sib Hais (Impartial Hearing) yog ib lub rooj sib tham uas neb ob leeg thiab lub (Division of Vocational Rehabilitation) yuav piav koj sab rau tus neeg Txiaiv Txim (Administrative Law Judge / ALJ). Lub (ALJ) saib cov lus tseeb thiab cov cai los txiaiv txim seb (DVR) txiaiv txim puas yog los sis kam pab koj qhov kev thov ntawd.

Ib qhov npaj rau txoj kev hnov no, koj yuav tsum hu los sis sib ntsib nrog rau tus (ALJ) los nug cov lus thiab muab cov hnuv tim uas koj khoom rau qhov hnov no. Cov kev hnov yog nyob rau saum xov tooj los sis nyob rau kev tim ntsej tim muag.

Koj thiab lub chaw (DVR) yuav tsum muab cov ntaub ntawv rau tus txiaiv txim (ALJ) ua ntej qhov kev hnov ntawd. Nyob rau ntawm qhov kev hnov, tus (ALJ) yuav nug txog neb ob leej ib cov lus. Tom qab ntawd, tus (ALJ) yuav sau ib tsab ntawv ntawm kev txiaiv txim seb yuav hloov (DVR) kev tsis kam pab ntawd thiab yuav muab rau koj qhov kev thov, los sis tuav raws li (DVR) kev txiaiv txim tsis kam pab ntawd.

## Tswv Yim Rau Kev Hais Sawv Cev Rau (Advocacy Tip)

Koj yuav tsum luam rau (DVR) ib ntawv twg yog koj muab rau tus neeg txiav txim (ALJ). Koj tseem tau ib cov luam uas (DVR) muab rau tus (ALJ) thiab. Nyeem cov no zoo zoo ua ntej koj yuav hnov rooj plaub no.

Tom qab hnov rooj plaub tag, nws yog ib qhov tseem ceeb nyob tus tus thiab tsis cuam tshuam, txhawm hais tias thaum (DVR) piav lawv sab. Tom qab (DVR) tiav lawm, koj yuav muaj koj lub sij hawm los tham. Npaj kom tau vim li cas (DVR) tsis kam pab.

## *Kawm ntau ntxiv txog koj cov kev paub txog (rights) thiab cov kev saib xyuas*

Koj yuav nrhiav tau ntau cov ntaub ntawv nyob rau hauv qhov Tib Neeg Yuav Khoom Kev Paub Txog thiab Kev Saib Xyuas thiab Qhov Kev Txheej Txheem ntawm (DVR) Qhov Kev Pab Cuam thiab Phau Ntawv (Policy Manual):

[dwd.wisconsin.gov/dwd/publications/dvr/pdf/dvr-11074-p.pdf](http://dwd.wisconsin.gov/dwd/publications/dvr/pdf/dvr-11074-p.pdf)

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