Disability Rights WISCONSIN

Applying for Services from the Division of Vocational Rehabilitation

This resource is meant to be a general guide for people with disabilities, not legal advice. For legal advice specific to your situation, please talk to an attorney.

Applying for Division of Vocational Rehabilitation Services

You can fill out an online referral application to ask the Division of Vocational Rehabilitation (DVR) to decide whether you're eligible for services: dwd.wisconsin.gov/dvr/referral/

Find the Division of Vocational Rehabilitation office serving your area: dwd.wisconsin.gov/dvr/about/locations.htm

Requesting Application or Information for Local DVR Office

If you can't apply online, call the main Division of Vocational Rehabilitation phone number (1-800-442-3477) and ask for contact information for your Workforce Development Area (WDA).

Find your Workforce Development Area here: dwd.wisconsin.gov/dvr/about/county-detail-wda-map.pdf

DVR staff can either mail you a paper application or transfer you to your local Workforce Development Area. There is currently no TTY line available.

Where is the contact information for the Workforce Development Area offices or my DVR counselor?

You can find contact information for the WDA offices and your DVR counselor in the DVR staff directory here: dwd.wisconsin.gov/dvr/about/staff-directory.pdf

What can I expect from DVR when trying to open a case for services?

You can find an overview of the Vocational Rehabilitation Process and what to expect – including timelines for deciding eligibility, opening a case, and developing an Individual Plan for Employment – here: dwd.wisconsin.gov/dwd/publications/dvr/pdf/cap-18484-p.pdf

What about the Order of Selection?

As of December 2, 2025, the Division of Vocational Rehabilitation is using an **Order of Selection (OoS)**. It is a waitlist to decide when people get services. The Order of Selection will affect the timing between when you apply and when you will get services from the Division of Vocational Rehabilitation if they decide you're eligible.

See their website for their Frequently Asked Questions about the Order of Selection: dwd.wisconsin.gov/dvr/policy-guidance/eligibility/oos-faq.htm.

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